

B15

Route Guide & Hazard Awareness



**BEXLEYHEATH CLOCK TOWER - BEXLEYHEATH TOWN
CENTRE - WELLING NAGS HEAD - WELLING CORNER -
ELTHAM CHURCH - HORN PARK**

GoAhead
LONDON

ABOUT B15

SERVICE INFORMATION

CHANGEOVER | **FRISSWELL PLACE**

Meal relief changeovers will take place at Frisswell Place.

Always communicate in advance with iBus if you are late for any reason.



-2:00

NO MORE THAN 2 MINS EARLY AT ANYTIME



+5:00

NO MORE THAN 5 MINS LATE IF POSSIBLE

Route B15 is a low frequency route. In terms of our performance, it is very important that you are not more than 2 minutes early at any time and when possible, no more than 5 minutes late.

IMPORTANT: Please do your utmost to keep your bus within this 7 minute window unless prevented by traffic or other circumstances beyond your control. A few seconds make a big difference to our performance.

ROUTE B15 | **CURTAILMENT ABBREVIATIONS**

BSC	Bexleyheath Shopping centre, Frisswell Place
WNH	Welling, Nags Head lane
WC	Welling Corner
EC	Eltham Church
HP	Horn Park

FACILITIES | **THROUGHOUT THE ROUTE**

- **Frisswell Place (TfL).** Contact garage for codes
If you urgently need to use a facility, please inform iBus immediately.

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ROUTE B15 MAP

HORN PARK AND ELTHAM



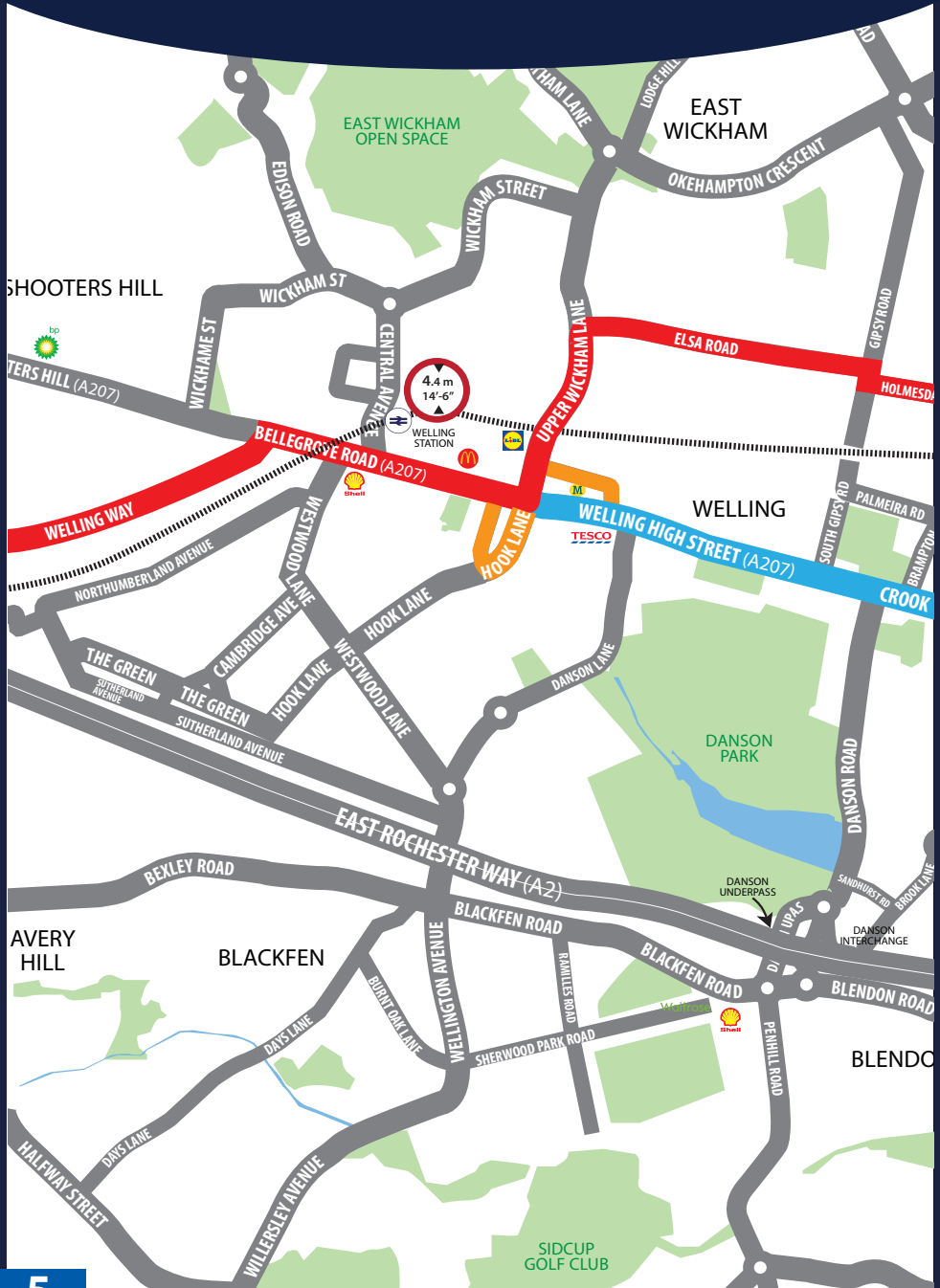
ROUTE B15 MAP

ELTHAM AND FALCONWOOD



ROUTE B15 MAP

FALCONWOOD AND CROOK LOG



ROUTE B15 MAP

CROOK LOG AND BEXLEYHEATH



RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO BEXLEYHEATH TOWN CENTRE

- From **Bexleyheath garage** exit, turn left onto Erith Road **A220**
- At traffic light, turn right onto Mayplace Road West **A221**
- At junction, turn right onto Arnsberg Way **A221**
- Turn left, onto Geddes Place
- At junction, turn right onto Market Place to **first stop**

FROM BEXLEYHEATH TOWN CENTRE

- From **stand**, turn left onto Friswell Place
- At roundabout, take 3rd exit onto Arnsberg Way **A221**
- Turn left, onto Mayplace Road West **A221**
- At traffic light, turn left onto Erith Road **A220**
- Turn right, into **Bexleyheath garage**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

TO HORN PARK

- From **Bexleyheath garage** exit, turn left onto Erith Road **A220**
- At traffic light, turn right onto Mayplace Road West **A221**
- At junction, turn right onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way **A221**
- At roundabout, take 1st exit onto Arnsberg Way **A221**
- Follow road right, onto Broadway **A221**
- At roundabout, take 2nd exit onto Broadway **A207**
- Follow road ahead onto Crook Log **A207**
- At traffic light, continue ahead onto Park View Road **A207**
- Follow road ahead onto Welling High Street **A207**
- At traffic light, continue ahead onto Bellegrove Road **A207**
- At traffic light, turn left onto Welling Way
- At traffic light, turn right onto Rochester Way
- At Well Hall roundabout, take 2nd exit onto Rochester Way
- Turn left, onto Westhorne Avenue **A205**
- Continue ahead under Flyover onto Westhorne Avenue **A205**
- At roundabout, take 2nd exit onto Westhorne Avenue **A205**
- At roundabout, take 2nd exit onto Westhorne Avenue **A205**
- At traffic light, turn left onto Alnwick Road to **stand**

RUNNING LIGHT

RUNNING OUT OF SERVICE

IMPORTANT
LOG OFF IBUS
IMMEDIATELY
IF RUNNING
LIGHT

FROM HORN PARK

- From **stand** continue ahead on Alnwick Road
- At junction, turn left onto Mottingham Lane
- At junction, turn left onto Sidcup Road **A20**
- At roundabout, take 3rd exit onto Westhorpe Avenue **A205**
- At roundabout, take 2nd exit onto Westhorpe Avenue **A205**
- Continue ahead under Flyover onto Westhorpe Avenue **A205**
- At traffic light, turn right onto Rochester Way
- At Well Hall roundabout, take 2nd exit onto Rochester Way
- At traffic lights, turn left onto Welling Way
- At traffic light, turn right onto Bellegrove Road **A207**
- At traffic light, continue ahead onto Welling High Street **A207**
- Follow road ahead onto Park View Road **A207**
- At traffic light, continue ahead onto Crook Log **A207**
- Follow the road ahead onto Broadway **A207**
- At roundabout, take 1st exit onto Broadway **A207**
- Follow the road left onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way **A221**
- Turn left, onto Mayplace Road West **A221**
- At traffic light, turn left onto Erith Road **A220**
- Turn right, into **Bexleyheath garage**

ROUTE DIRECTION

RUNNING IN SERVICE

NEVER
DIVERT OFF
LINE-OF-ROUTE
UNLESS ADVISED
BY IBUS

BEXLEYHEATH TOWN CENTRE TO HORN PARK

- At **stand**, Turn left onto Friswell Place
- At roundabout, take 3rd exit onto Arnsberg Way **A221**
- Turn right, onto Geddes Place
- Turn right, onto Market Place(serve 1st stop)
- Follow road right onto Friswell Place
- At roundabout, take 1st exit onto Arnsberg Way **A221**
- At roundabout, take 1st exit onto Arnsberg Way **A221**
- Follow road right onto Bexleyheath Broadway **A207**
- At roundabout, take 2nd exit onto Bexleyheath Broadway **A207**
- Follow road ahead onto Crook log **A207**
- Turn right onto Avenue Road
- Follow road ahead onto Pickford Lane(**past Bexleyheath station**)
- Turn left, onto Dorcis Avenue
- At junction, turn Left onto Brampton Road
- At roundabout, Take 2nd exit onto Holmesdale Road
- At junction, turn right onto Gipsy Road
- Turn left, onto Elsa Road
- At junction, turn left onto Upper Wickham Lane **A209**
- At traffic light turn right onto Bellegrove Road **A207**
- At traffic light, turn left onto Welling Way
- At traffic light, turn left onto Rochester Way
- Follow road right onto Riefield Road(**pass over A2**)
- At traffic light, turn right onto Bexley Road **A210**
- At traffic light, continue ahead onto Eltham High Street **A210**
- At traffic light, continue ahead onto Eltham Hill **A210**
- At roundabout, take 1st exit onto Westthorne Avenue **A205**
- At roundabout, take 2nd exit onto Westthorne Avenue **A205**
- At traffic light, turn left onto Alnwick Road to **stand**

ROUTE DIRECTION

RUNNING IN SERVICE

IMPORTANT
PLEASE ENSURE
YOU USE YOUR
**GEO-TAB SWIPE
CARD** ON EVERY
TRIP

HORN PARK TO BEXLEYHEATH TOWN CENTRE

- At **stand**, continue ahead on Alnwick Road
- At junction, turn left onto Mottingham Lane
- At junction, turn left onto Sidcup Road **A20**
- At roundabout, take 3rd exit onto westhorne Avenue **A205**
- At roundabout, take 3rd exit onto Eltham Hill **A210**
- At traffic light, continue ahead onto Eltham High Street **A210**
- At traffic light, continue ahead onto Bexley road **A210**
- At traffic light, turn left onto Riefield Road (**pass over A2**)
- Follow the road left onto Rochester Way
- At traffic light, turn right onto Welling Way
- At traffic light, turn right onto Bellegrove Road **A207**
- At traffic light, turn left onto Upper wickham lane **A209**
- Turn right, onto Elsa Road
- At junction, turn right onto Gipsy Road
- Turn left, onto Homesdale Road
- At roundabout, take 1st exit onto Brampton Road
- Turn right, onto Dorcis Avenue
- At junction, turn right onto pickford Lane (**past Bexleyheath station**)
- Follow road ahead onto Avenue Road
- At junction, turn left onto Crook log **A207**
- Follow road ahead onto Bexleyheath Broadway **A207**
- Follow road left onto Arnsberg Way **A221**
- At roundabout, take 2nd exit onto Arnsberg Way **A221**
- Turn right, into Bus Station to **stand**

BEXLEYHEATH SHOPPING CENTRE

TERMINUS POINT

From Horn Park. Proceed from Friswell Place Bus Stand to stand.

Set down on Friswell Place Bus Stand at **BUS STOP H**.

Towards Horn Park. Depart via Friswell Place Bus Stand, Arnsberg Way, Geddes Place to Market Place.

Pick up on Market Place at **BUS STOP M**.

Public for five buses in marked bays in parking area on south side of Arnsberg Way..

Blind display: **BEXLEYHEATH, TOWN CENTRE.**



WELLING NAGS HEAD

CURTAILMENT POINT

From Bexleyheath. Proceed from Upper Wickham Lane, Nags Head Lane to stand.
Set down on Upper Wickham Lane at **BUS STOP U.**

Towards Bexleyheath. Depart via Welling High Street to Upper Wickham Lane.
Pick up on Upper Wickham Lane at **BUS STOP M.**

Public stand for two buses on east side of Hags Head Lane.

Blind display: **WELLING CORNER.**



WELLING CORNER

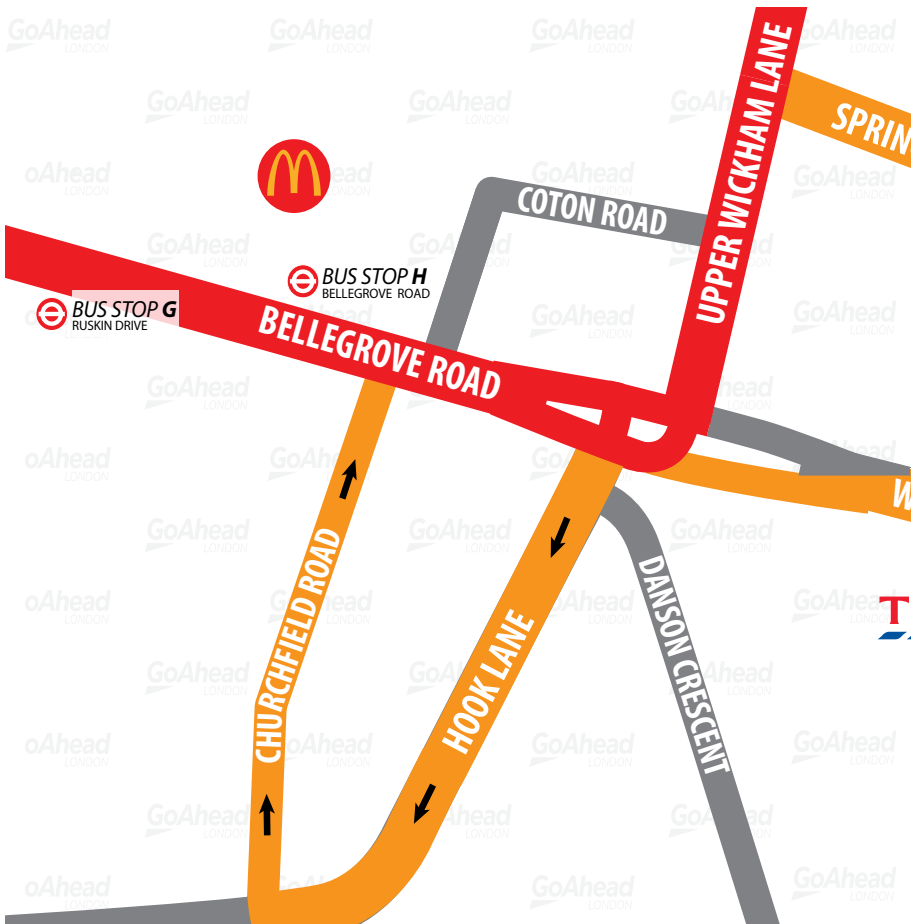
TURNING POINT

From Horn Park. Proceed from Bellegrave Road, Hook Lane, Churchfield Road.
Set down on Bellegrave Road at **BUS STOP H**.

Towards Horn Park. Depart via Bellegrave Road.
Pick up on Bellegrave Road at **BUS STOP G**.

Turning point only - buses must not stand.

Blind display: **WELLING CORNER**.



ELTHAM CHURCH

TURNING POINT

From Bexleyheath. Proceed from Eltham High Street, Well Hall Road, Eltham Bus Station. Set down on Eltham High Street at **BUS STOP M**.

Towards Bexleyheath. Depart via Eltham High Street. Pick up on Eltham High Street at **BUS STOP O**.

Turning point only - buses must not stand.

Blind display: *ELTHAM, CHURCH.*



HORN PARK

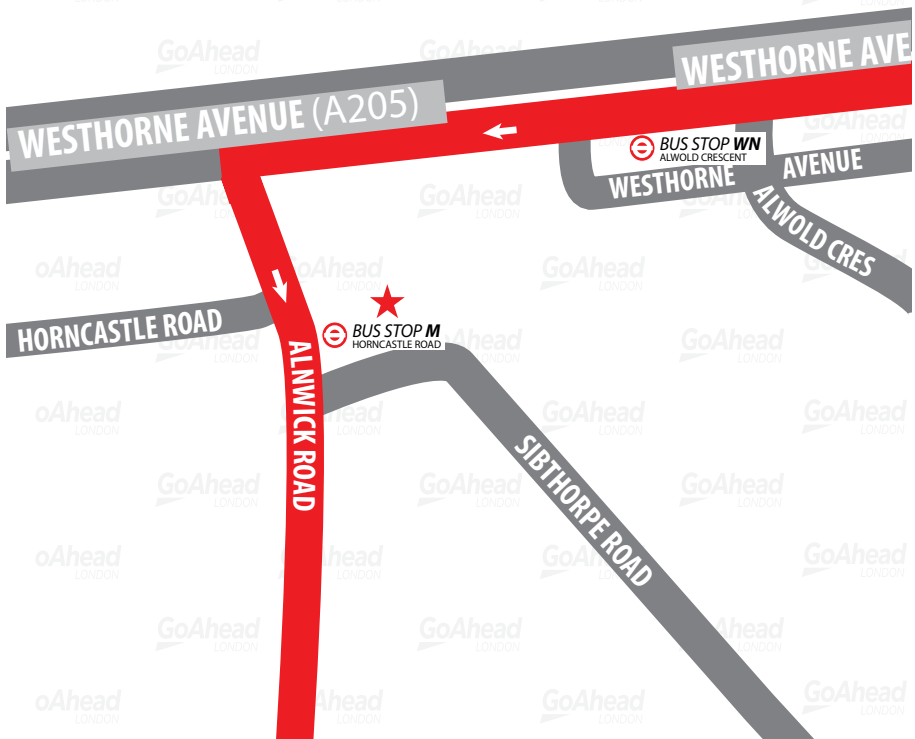
TERMINUS POINT

From Horn Park. Proceed from Alnwick Road to stand.
Set down on Alnwick Road at **BUS STOP M**.

Towards Horn Park. Depart via Alnwick Road.
Pick up on Alnwick Road at **BUS STOP M**.

Hesitation point only; Buses must only hesitate as long as necessary to change ticket Machine, radio and blind displays.

Blind display: **HORN PARK**.



LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



SHOPPING CENTRE | MARKET PLACE/FRISWELL PLACE

Look out for pedestrians/delivery vehicles. Other buses and emergency vehicles. Beware of school children and buses unloading their passengers due to terminating.

SHARED SPACE SCHEME | ARNSBERG WAY/BROADWAY

Care and caution with good observation required, look out for pedestrians and other road users, drive slow on approach to crossing and junction in preparation to stop safely.

SPEED HUMPS | ARNSBERG WAY/BROADWAY

Proceed with caution, give way to the right as required.

SHOPPING AREA | BROADWAY/ASDA

Take care and caution when pulling in and out of bus stops, busy road in preparation to stop safely due to other vehicles and Pedestrians not crossing at designated crossing points.

TIGHT RIGHT TURN | CROOK LOG/AVENUE ROAD

Allow traffic to exit Avenue Road before making turn.

BUSY PEDESTRIANS AREA | BEXLEYHEATH STATION

People crossing not necessarily at designated crossings, proceed with care and caution, be prepared to stop safely if needed.

VARIOUS HAZARDS | PICKFORD LANE

Bexleyheath Station/Shops/Parked Vehicles/Traffic Calming. Extra care required Speed Tables, negotiate with caution, risk of grounding/damaging vehicle.

TIGHT LEFT TURN | DORCIS AVENUE

Tight Left. Allow oncoming traffic to pass before manoeuvring a wide swing making turn.

TIGHT LEFT TURN / BOLLARDS | BRAMPTON ROAD

Tight Left / Bollard. Allow both sides of traffic to be clear before entering road, to allow for wide swing.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST



TIGHT TURN | HOLMESDALE ROAD

Tight turn in both directions. Allow other vehicles to enter the roundabout prior to turning, due to narrow space.

PARKED VEHICLES | GIPSY ROAD

Parked Vehicles. Care and caution with parked vehicles on both sides of the road.

PARKED VEHICLES/SCHOOL EN ROUTE | ELSA ROAD

Care and caution with parked vehicles on both sides of the road. Good forward planning required with oncoming vehicles. Care and caution with pedestrians, especially school children crossing the road.

TIGHT TURN | UPPERWICKHAM LANE

Tight Left turn. Be mindful of traffic when manoeuvring a wide swing while turning.

TRAFFIC ISLAND | BELLEGROVE ROAD

Traffic Island. Care and caution while manoeuvring and be mindful of traffic island.

TRAFFIC LIGHT | ROCHESTER WAY

Care and caution while approaching traffic light junction. Straddle both lanes.

SPEED HUMPS | RIEFIELD ROAD

Speed humps. Care and caution navigating speed humps.

SCHOOL EN ROUTE | BEXLEY ROAD

School. Care and caution with pedestrians, especially school children crossing the roads.

VARIOUS HAZARDS | ELTHAM HIGH STREET

Buses, Pedestrians and a cycle lane. Be aware of vehicles entering and leaving parking spaces due to volume of traffic, Buses/parked vehicles on bus stops. Care and caution when approaching bus stop cage, allowing enough room to pull out. Do not serve the bus stop until you have entered the bus cage. Allow space to manoeuvre onto bus stops; not sweeping the pavement. Look out for pedestrians and cyclist on the nearside and offside.

LOCAL HAZARDS & POINTS TO NOTE

FULL RISK ASSESSMENT VIEWABLE UPON REQUEST

PARKED VEHICLES / SCHOOL | ELTHAM HILL

Care and caution while passing parked vehicles. Care and caution with pedestrians, especially school children crossing the road.

ROUNDAABOUT | YORKSHIRE GREY

Care and caution when entering and navigating busy roundabout.

ROUNDAABOUT | WESTHORNE AVENUE

Care and caution when entering and navigating busy roundabout.

PARKED VEHICLES | ALNWICK ROAD

Care and caution while passing parked vehicles on either side.

TIGHT TURN | MOTTINGHAM LANE

Tight Left turn. Allow both sides of traffic to be clear before entering road, to allow for wide swing.

DUEL CARRIAGEWAY | SIDCUP ROAD

Care and caution while waiting for complete clearance when joining dual carriageway.

SCHOOLS EN ROUTE

Brampton Primary Academy, Welling School, St Stephen's Catholic Primary School, Leigh Stationer's Academy, Eltham Hill School, Harris Academy, Horn Park Primary School. Look out for Children/Pedestrians and parked vehicle especially just before school starts and finishing times.

AT THE GARAGE

GARAGE AND GENERAL SAFETY INFORMATION

BE VISIBLE
**WEAR YOUR
HI-VIS** WITHIN
THE GARAGE

GO SLOW!
MANDATORY
SPEED OF 5 MPH
WITHIN THE
GARAGE

BE NOTICED
HEADLIGHTS
ON AT ALL TIMES
IN THE GARAGE

STICK TO
DESIGNATED
PATHS AND
WALKWAYS

NO EXCUSES
PLEASE ABIDE BY
THE RULES. IT'S
MANDATORY!

BE AWARE.
REPORT ALL
HAZARDS
IMMEDIATELY

REMEMBER
**LOOK OUT
FOR CYCLISTS**
DRIVE SLOWLY

PARK FERRY
VEHICLES WITHIN
DESIGNATED
AREAS

**USE THE
HORN** WHEN
APPROACHING
CORNERS &
REVERSING

ELECTRIC BUSES
ARE SILENT. BE
EXTRA CAUTIOUS
WHILST ON THE
MOVE!

FUEL, OIL &
COOLANT SPILLS
CAN MAKE THE
SURFACE SLIPPERY
BE AWARE

FAMILIARISE
YOURSELF WITH
THE GARAGE
SAFETY CODE

SAFETY ALERT

Bus Stations and similar private sites such as hospitals, rail stations and shopping centres used by buses

Recent fatalities and life changing injuries

Reviewing serious incidents at bus stations and other similar private sites has identified a combination of factors that you should be reminded of that can contribute to tragic events when driving your bus at these locations.

Congested sites – limited space and large numbers of people close to buses moving increases the risk of collisions, they can be young, elderly or have perception, hearing, sight, or mobility issues

Pedestrian crossings – You must give way to pedestrians. Never force your way onto a crossing that is in use.

Pedestrian crossings on tight bends - blind spots created by the bus structure such as windscreen supports, and door frames can obscure your view of nearby pedestrians who may track within the blind spot as you and they move. Approach slowly and rock forward and back in your seat to increase your field of vision and open up your blind spots.

Distraacted pedestrians- may be unfamiliar with the site or over familiar, in either case they may venture into traffic movement areas and appear from between buses unexpectedly. Look out for rushing pedestrians on phones or using headphones who may be looking in the wrong direction and walking into your path or suddenly appearing from between buses in traffic movement areas.

Driver distractions- There can be many distractions from other vehicle movements to pedestrian activity maintain your focus on safely progressing.

Speed- moving too quickly around a site reduces both your time to react and pedestrians to react to your approach. Travel at an appropriate safe speed which can be well below the limit for the site in the prevailing situation.

Pulling away from or into stops- ensure you have made all your nearside and door checks before pulling away – people or their belongings can be trapped in the doors, people running to the front doors to get your attention can be alongside and fall under the wheels. Pulling into stops slowly and considering your mirror arm or front of your bus over the curb that could strike pedestrians.

Pedal confusion/misapplication- take the time to reorientate yourself in the cab before pulling away, adjust your seating position appropriately if you are taking over a bus or after a break re-check the pedal positions to reduce the risk of pedal misapplication.

Lighting and weather conditions affect vision- take extra care when your ability to see both around your bus as you progress, as this can increase the risks of collision on these sites.

Report issues of concern at any site you visit so action can be taken to keep you and the public safe

OTHER INFORMATION

EMERGENCY RADIO PROCEDURES

REMAIN CALM:
GIVE ACCURATE
INFORMATION.
WE'RE HERE
TO ASSIST!

CODE RED | EMERGENCY RADIO PROCEDURE

If you require the Emergency Services to attend your vehicle (for example in the event of passenger injury, assault or major RTA), you should contact Surface Control Centre using the radio's Code Red facility.

To call Surface Control Centre, **hold down the Code Red button on your vehicle's radio for at least 3 seconds** until you hear a ringing tone to indicate that your call has been connected. Hold down the foot switch in the cab when you are speaking, and end what you have to say with the word "over" to indicate that you expect a response, or "over and out" if this is the end of your communication. Release the foot switch when you are not speaking. Remember to speak slowly and clearly. Note that you will usually receive a radio call from your depot shortly after you make a Code Red call. ***You should not use the radio whilst the vehicle is in motion.***



Call your garage for non-emergency, mechanical defects, help or advice



Call SCC for non-emergency, incident reporting or diversions



Call SCC for emergency services, passenger injury or assault